

## Coronavirus Statement

As always, here at Valley Pest Control Ltd our priorities are the wellbeing of our customers and staff, and we are writing to update you on our service during the pandemic.

We are committed to:

- Protecting our nation's food from farm to fork
- Protecting other essential workers in hospitals and supermarkets
- Protecting the vulnerable and sick from further exposure to diseases
- Protecting the distressed from the mental anguish of an infestation.

The public health risk from pest infestations presents a serious risk to people's health, particularly when our immune systems are already vulnerable to attack. The last thing the UK needs now, more than ever is pest infestations that will compromise the food chain including the health and wellbeing of its staff. It is critically important therefore to continue to undertake pest control inspections and treatments.

We would like to reassure our customers that we are taking all necessary steps to mitigate any disruption to the delivery of our critical service, which at present we continue to operate as near a normal service as possible but utilising fewer staff to reduce the risk to those within our organisation who are vulnerable.

These are however extraordinary times and advice is changing daily. We would like to reassure you that we are doing everything we can to ensure we maintain service and continue to keep you and your premises, safe from pests.

Our Service team check themselves and family daily, before starting work, for any signs and symptoms of Coronavirus and our policy is to follow government advice on self-isolation.

ALL Service team members are washing their hands between every call and regularly wiping touch points in company vehicles with alcohol wipes.

ALL Service team members will also be wearing disposable gloves while conducting your inspection/treatment. These are to be disposed of after each inspection/treatment.



As part of our risk assessment, if we attend premises where people are self-isolating, we will not undertake treatment indoors, to avoid risk to our team members and the risk of onward transmission.

The Chief Executive of the British Pest Control Association (BPCA) our trade association, has written to the Rt Hon Boris Johnson MP to ask him and his cabinet to designate #PestManagement professionals as 'key workers' during #COVID19 pandemic. To read this letter please go to – [Letter from BPCA to Prime Minister regarding Covid-19](#)

We would like to take this opportunity to thank you for your custom and sincerely hope that you and yours are not adversely affected.



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